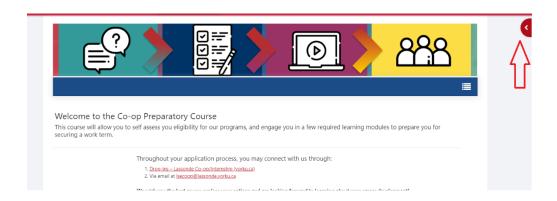
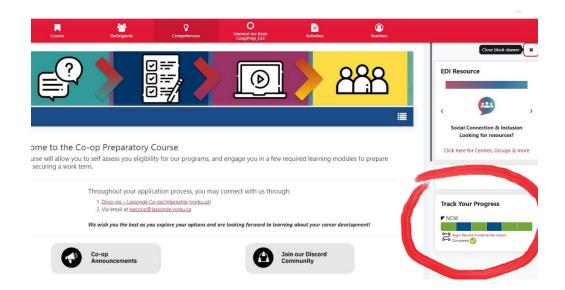
## FAQs on eClass Preparatory Course

Q1: How can I confirm that I've completed the lesson I am missing?

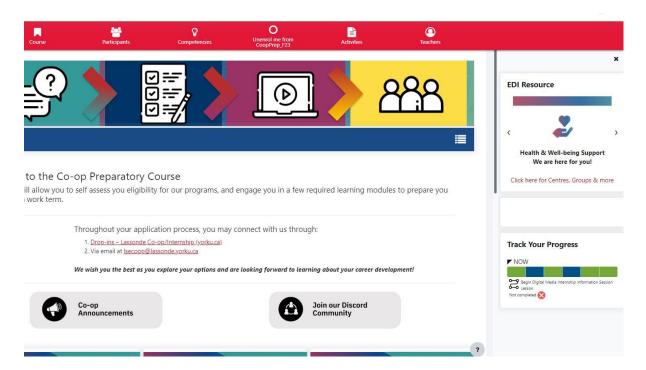
A1: You can view your progress by clicking on the block drawer located on the top right hand corner of the page.



Upon clicking on the block drawer, you'll see a "Track your Progress" bar. See below an example that shows a complete lesson.



See below an example that shows an incomplete lesson. E.g. if this student was a Digital Media student who intended to apply for Digital Media Internship, they would need to complete the DM Information Session.



## Q2: If I already attended a session via webinar or in person, but only missing one, do I have to re-do the sessions on eClass?

A2: No, you only need to complete the session (lesson on eClass) related to the one you are missing. For example, if you are missing Interview Fundamentals, you only need to complete the lesson on Interview Fundamentals.

## Q3: On eClass, I did the eligibility assessment but am not eligible and could not view the Information Session. Can I still submit an application?

**A3:** The eligibility assessment on eClass is meant to help you self-assess so that you don't get surprised with a decline decision if you submit an application. Please review the answers given to you regarding your answers on the self-assessment and if your situation has changed, you can re-do the self-assessment to see if you are now eligible.

## Q4: I prefer to attend a live session or webinar for these sessions. Will there be another one scheduled?

**A4:** Unfortunately, all the live sessions and webinars are completed for this term. Students missing the Information Session will need to complete it via eClass. Students who are missing Interview

Fundamentals or Resume Fundamentals can attend Career Centre's sessions if they do not want to complete this via eClass. You can view the calendar on <a href="Experience York">Experience York</a> or <a href="Career Centre website">Career Centre website</a>. Please note that although you can submit your application, your application will not be processed until after you have provided proof that you have attended these sessions. To receive a decision at the same time as all other applicants, we recommend you complete the sessions via eClass.

Q5: I have a weird percentage on my eClass, but I've completed the required sessions that I need to do, do I have anything to worry about?

**A5:** Don't worry about the percentages. What's important is that on your progress bar, for the specific sessions you are required to do, it shows you have completed it.