## Enrolment Troubleshooting Guide

Course	Brand New Engineering (BEng) Students	All other Engineering (BEng) students OR Previous Engineering (BEng) students looking to repeat a course
ENG 1101 ENG 1102	Brand New Students - Request Permissions	Upper Year Students - Request Permission for ENG 1101, ENG 1102  If/when the form is inactive, e-mail requests to eng@lassonde.yorku.ca.
CHEM 1100 ESSE 1012 PHYS 1800 PHYS 1801		Upper Year Students - Request Permission for CHEM 1100, ESSE 1012, PHYS 1800, PHYS 1801
EECS 1011 EECS 1021 EECS 1028		Continue trying to enrol via REM and contact the EECS Department.  Tip: Sections E/F/G/H/I/V/X/Y/Z are primarily reserved for BEng students. All other sections are primarily reserved for BA/iBA/BSc/iBSc students.  Reminder: The EECS Department has their own queue in the QLess app, separate from the Academic Advising queue.
CIVL	Reserved for 2 <sup>nd</sup> , 3 <sup>rd</sup> , and 4 <sup>th</sup> year Civil Engineering students.	E-mail <u>civilundergrad@yorku.ca</u> or <u>book appointment</u>
MECH	Reserved for 2 <sup>nd</sup> , 3 <sup>rd</sup> , and 4 <sup>th</sup> year Mechanical Engineering students.	E-mail mech upa@lassonde.yorku.ca or book appointment
All other ENG courses	Reserved for 2 <sup>nd</sup> , 3 <sup>rd</sup> , and 4 <sup>th</sup> year Engineering students.	E-mail eng@lassonde.yorku.ca
All other EECS courses	Continue trying to enrol via REM and contact the EECS Department.  Tip: Sections E/F/G/H/I/V/X/Y/Z are primarily reserved for BEng students. All other sections are primarily reserved for BA/iBA/BSc/iBSc students.  Reminder: The EECS Department has their own queue in the QLess app, separate from the Academic Advising queue.	
All other ESSE courses	E-mail <u>essedept@lassonde.yorku.ca</u> or <u>book an appointment</u>	
MATH	Continue trying to enrol via REM. "Reserved" seats will open up near the beginning of each new term. In addition, you may visit the Math Department's website for specific details on how to proceed, including learning more about any wait list processes they may have in place.	
All other York University courses	Proceed to the <u>Course Contact Directory</u> to connect with the relevant unit overseeing the course you are trying to enrol into.	

Review course add, drop, withdrawal, and tuition refund deadlines.