QA Analyst Student - F2024 (YorkU Digital Technologies)

at theScore, Toronto, ON

theScore, a wholly-owned subsidiary of PENN Entertainment , empowers millions of sports fans through its digital media and sports betting products. Its media app 'theScore' is one of the most popular in North America, delivering fans highly personalized live scores, news, stats, and betting information from their favorite teams, leagues, and players. theScore's sports betting app 'theScore Bet Sportsbook & Casino' delivers an immersive and holistic mobile sports betting and iCasino experience. theScore Bet is currently live in the Company's home province of Ontario. theScore also creates and distributes innovative digital content through its web, social and esports platforms.

Work-term: September 3, 2024 - August 22, 2025

Length of Position: 12-months

theScore is looking for an individual to fill a QA Analyst Student position. Our ideal candidate should enjoy solving complex problems and troubleshooting software systems; passionate about learning the software development Quality Assurance framework, best practices, test strategies, defect life cycle, and more. Additionally, you will have the opportunity to work with various fast-paced engineering teams such as Product, Designers, Development, DevOps, Automation, Release Management, IT, etc. that take pride in building great products and have a proven track record of revamping the digital media and sports betting industry.

About the Work:

- As part of the QA team, your primary responsibility will be providing cross-platform testing (e.g., Android, iOS, and Web) of our Sports Media and Betting apps to assess product readiness for production releases.
- Participate in bug logging, triaging, priority assessment, and coverage tracking of reported bugs into our preferred defect tracking system.
- Develop and document test plans, test cases, and utilize verification and validation techniques for application functionality.
- Work and liaise with cross-functional teams, including developers, product managers and designers, to ensure correct product functionalities.
- Prioritize testing tasks & test cases; track & report on testing activities while following best practices and established standards.
- Participate in Bug-bash exercises and proactively do ad-hoc testing.
- Actively participate in daily stand-ups, retrospectives, knowledge transfer sessions.
- Other duties as required.

About You:

- Currently enrolled in Computer Science, engineering, or other relevant programs.
- Previous exposure to either Android or iOS application testing is a definite plus.
- Have a good understanding of Android and iOS development platforms.
- Nice to have: experience using ticketing/defect tracking systems (JIRA).
- Excellent communication skills, skilled at writing detailed bug reports and can explain technical problems with ease.
- Demonstrate a passion for shipping high-quality mobile experiences and applications.
- Excellent analytical, debugging, and problem-solving skills.
- Highly self-motivated and adaptable to learning and understanding new technologies.
- Should have excellent attention to detail and the ability to think outside of the box to produce complex user scenarios as requirements.

Main Tools Used & Preferred

- Test Management: TestRail
- Android SDK tools and/or Xcode
- Web/HTTP Proxy tools such as Charles Proxy
- Atlassian: Jira, Confluence
- Selenium, Appium, MacOS
- Browserstack
- Jenkins, Circle CI, App Center, and GitHub

What We Offer:

- Fun, relaxed work environment
- A voice. We're dedicated to open communication which empowers our employees to drive the company's culture
- A company that encourages a culture of inclusion and diversity
- Opportunity to work on large scale consumer-facing applications with millions of users
- Career growth. Mentorship from some of the brightest people in the industry

As part of the Digital Technologies Degree Program, you will work full time while spending approximately 20% of your time studying to earn your Bachelor of Applied Science in Digital Technologies degree with York University, Lassonde School of Engineering, Toronto, ON. This program welcomes applicants from all academic backgrounds looking to succeed in the Information and Communications Technology (ICT) sector.

Candidates residing in Ontario requiring special accommodation can email accessibilityoffice@thescore.com